



## Position Description

### Family Support Worker- Groote Eylandt

#### Reports to:

- Community Services Lead

#### Direct reports:

- None

#### Award level:

SCHADS level 2, depending on background and experience.

#### Special Provisions:

- Willingness to travel to remote communities (by light aircraft or 4WD).
- Ability to obtain and maintain NDIS Worker Screening clearance.
- Willingness to adhere to MJDF's and/or Government mandated vaccination policies and provide proof of compliance.
- Ability to obtain and maintain an NT class C manual drivers' license.

#### Summary of the position:

The Family Support Worker (FSW) will work as part of a multidisciplinary team that supports individuals and their families living with MJD by providing holistic person-centered support to improve quality of life. MJDF works in a relationship-based approach that honours **Our Way**. The 'Our Way' approach values and respects a 'two-way' model, delivering supports that are flexible and responsive to the needs of our clients, and reflecting the diverse cultural and linguistic needs of families.

The purpose of the FSW position is to assist the work of the Community Services Lead (CSL) by providing intensive services and support to families, such as assessing client/family needs; planning; information and referral; group work; liaising with and providing access and participation to community groups, welfare agencies, and government bodies.

The Family Support Worker provides high quality, responsive and culturally appropriate support to Aboriginal and/or Torres Strait Islander families. The Family Support Worker will be an experienced professional with knowledge and experience in the community and/or disability services sector.

The role is greatly varied in its day to day tasks and is based on Groote Eylandt. We have two positions available: for one we can provide accommodation in Alyangula or in Angurugu and the other role requires you to have your own accommodation on Groote Eylandt. Both positions are permanent fulltime roles: 38 hours per week.

#### Key Responsibilities:

##### COMMUNITY SERVICES

- Provide transport and support to clients:
  - to undertake everyday activities, such as shopping, banking, visiting and spending time with family, attending to household tasks, and exercising.

- to attend appointments, e.g. Centrelink, Housing, Schools, Health Clinic, and record and report notes when necessary.
- to attend and participate in social and community activities.
- helping with personal care (e.g. showering)
- Provide support to Community Services Lead for On Country days, therapy sessions and other group events.
- Support with therapy (under supervision of an Allied Health professional).
- The Family Support Worker may be required to support clients on respite or travel locally or interstate.

#### MANAGEMENT/ADMIN

- Provide written case notes, updating client files and other general administrative responsibilities.
- Attend team meetings to determine priorities/responsibilities.

#### ADVOCACY

- Raise community awareness of MJD.
- Advocate on behalf of affected individuals and families.

#### WORK WITH

The Family Support Worker works under (broad) direction of the Community Services Lead (Groote Eylandt), who is the primary contact in liaison with external providers and organisations.

#### **Selection Criteria:**

- Experience working with people living with a disability or caring for the elderly;
- The ability to communicate effectively, sensitively and respectfully with Aboriginal and Torres Strait Islander people.
- Ability to demonstrate a mature and person-centred approach (by providing examples and via references).
- Good computer skills;
- Excellent ability to communicate effectively, both orally and in writing.
- Ability to work both independently under broad direction and as part of a (cross cultural) team.

#### **Desirable criteria**

- Relevant qualifications in either health and/or community work and/or disability/aged care.
- Knowledge of, and proven experience working in Indigenous communities and alongside Aboriginal community workers.
- Understanding of the mechanisms and processes of Machado Joseph Disease.